INTEROFFICE MEMORANDUM

To: ROBERT R. SCHAEFER

CC: Randy Lyman

From: Gene Pabst

Date: May 31, 1995

Subject: Country Kitchen - Grease Interceptor (2418 N. Glenstone)

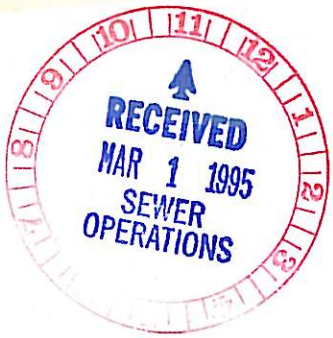
On May 30, 1995 Karen Chandler and I went to Country Kitchen, 2418 N. Glenstone, to see if an outside grease interceptor had been installed as required in a February 28, 1995 letter from Robert R. Schaefer, Superintendent of Sanitary Services, to Mr. Thomas E. Annen, President of Country Profit Trackers No. 3, Inc. (DBA Country Kitchen). This letter allowed Country Kitchen 90 days from the date of the letter, to install the interceptor (completion date being May 28, 1995). Our inspection revealed that the interceptor has been installed. It is located on the North side of the restaurant, in the parking lot, approximately 15' out from the side of the building. Apparently the interceptor is working properly as there was grease on top of the water when our inspection was made. It appears that Country Kitchen has complied with the requirements of Mr. Schaefer's letter of February 28, 1995.

FROM THE DESK OF...
GENE PABST
WATER POLLUTION CONTROL INSPECTOR
CITY OF SPRINGFIELD
1216 W. NICHOLS
SPRINGFIELD, MO 65802
417-864-1488

2415 N. Glenstone

February 28, 1995

Randy



Thomas E. Annen
President
Country Profit Trackers No. 3, Inc.
D/B/A Country Kitchen
P. O. Box 2030
Lee's Summit, MO 64063

Re: Grease Interceptor-Country Kitchen,
2418 N. Glenstone, Springfield, MO 65803

Dear Mr. Annen:

As previously discussed with you, the City sent a letter to Randy Hansen, Director of Operations, Tasteful Franchising, Inc. which indicated that the City experienced grease related maintenance problems in the City sanitary sewer and the restaurant experienced a grease stoppage problem in its building sewer on December 2, 1994. This letter indicated that a 1,000 gallon outside grease interceptor must be installed within 90 days of the date of this letter. After you received this letter you called City employees responsible for this program and also talked to me on the telephone regarding this letter. You felt this requirement was excessive and the City should allow you to correct the problem by proper operation and maintenance of the inside grease interceptor under your 3 vat sink. I explained to you in our telephone conversation that the problem of grease entering the City sewer from restaurants cannot normally be resolved by proper maintenance and operation of a grease interceptor serving only the 3 vat sink. There are many sources of grease that are not controlled by this type of installation.

I also received a letter dated December 19, 1994 which restated what you had indicated in your telephone conversation with me and asked the City to give you a chance to correct this problem internally. Because of our telephone conversation and this letter the City has not proceeded with any enforcement action. We did however collect samples from your restaurant and have found violations of the City's sewer use ordinance for grease being discharged from your restaurant. A sample was collected on January 18, 1995 at 9:30 A.M. which showed grease from animal &/or vegetable origin to be 207 mg/l and in a sample collected on January 25, 1995 to be 750 mg/l. The City's limit for oil and grease discharge to the City sewer is 100 mg/l.

2415 N. Glenstone

It is apparent that even with your close review and attention to proper operation of the grease interceptor under the 3 vat sink you have been unsuccessful in controlling grease leaving your establishment.

This letter therefore is to notify you that a properly designed 1,000 gallon grease interceptor must be installed outside your establishment with all the kitchen fixtures connected to this interceptor within 90 days of the date of this letter. All other conditions contained in our letter dated December 7, 1994 must be fully complied with within 90 days of the date of this letter.

If you should have any questions in regard to this matter, please feel free to call me at 417-864-1920.

Very truly yours,

Robert R. Schaefer, P. E.
Supt. of Sanitary Services

RRS:lr

cc: Randy Lyman ✓
Bob Gregory
Pam Buck-Shay

2415 N. Glenstone

interoffice
MEMORANDUM

to: RANDY LYMAN

cc: Robert R. Schaefer

from: Gene Pabst

re: Country Kitchen - Oil & Grease Sample Results

date: March 7, 1995

Personnel from this office sampled Country Kitchen, 2415 N. Glenstone, for Oil & Grease nine (9) times between January 17, 1994 and January 25, 1994. The following results were obtained:

DATE/TIME	RESULTS mg/l	COMMENTS
1-17-95 1:30 P.M.	T - 4.52	
1-18-95 9:30 A.M.	T - 593 HC - 386 AV - 207	Sample was brown in color.
1-18-95 1:15 P.M.	T - 33.9	Sample was clear.
1-23-95 10:05 A.M.	T - 96.9	

2415 N. Glenstone

1-23-95 1:50 P.M.	T - 198 HC - 148 AV - 50.0	
1-24-95 9:45 A.M.	T - 38.6	Sample was cloudy.
1-24-9 1:15 P.M.	T - 427 HC - 396 AV - 31.0	Sample was cloudy and slightly brown in color. (Lab said the sample looked like motor oil.)
1-25-95 10:00 A.M.	T - 1451 HC - 701 AV - 750	Sample was milky white in color.
1-25-95 1:50 P.M.	T - 282 HC - 226 AV - 56.0	Sample was gray in color

from the desk of...

Gene Pabst
Water Pollution Control Inspector
City of Springfield
1216 W. Nichols
Springfield, MO 65802

417-864-1488
Fax: 417-864-1918

2415 N. Glenstone

SOUTHWEST WASTEWATER PLANT LABORATORY, SPRINGFIELD, MISSOURI

ANALYSIS DATA REPORT

SAMPLE NUMBER: 9005
SAMPLE NAME: COUNTRY KITCHEN

DATE OF SAMPLE: 01/17/95
DATE SUBMITTED: 01/17/95
TIME SUBMITTED: 14:10:00
SAMPLE TYPE: GRAB
SUBMITTED BY: PABST & CHANDLER
SET UP BY:
REMOVED BY:
TIME SAMPLER IN: 13:30:00
COMMENTS:

TIME SAMPLER OUT:
METER START:
METER END:
TEMP. DEG/C:
DIS. OXY. MG/L:
FLOW: MGD:
VOLUME:
DEPTH:

CONVENTIONAL PARAMETERS			TOTAL METALS UG/L	DISSOLVED METALS UG/L	TOTAL RECOVERABLE METALS UG/L
BOD-5	MG/L:		CU:		
PH	STD. UNITS:		CR:		
NFR	MG/L:		ZN:		
COD	MG/L:		CD:		
TOC	MG/L:		PB:		
NH3-N	MG/L:		NI:		
NO3-N	MG/L:		AG:		
NO2-N	MG/L:		FE:		
NO3+NO2-N	MG/L:		HG:		
CHLORIDE	MG/L:		MN:		
SULFATE	MG/L:		BA:		
TKN	MG/L:		SE:		
TOX	UG/L		AS:		
O-PO4-P DIS	MG/L:		AL:		
TP	MG/L:		SB:		
CN TOTAL	UG/L:		B :		
CN AMMENA	UG/L:		CO:		
TDS	MG/L:		TI:		
PHENOLICS	UG/L:		CR+6:		
OIL&GREASE	MG/L:	4.52	BE:		
NBAS	MG/L:		TL:		
TURBIDITY	NTU:		K :		
CONDUCT	UMOS/CM:		NA:		
TOTAL COLI/100ML:			MO:		
FECAL COLI/100ML:			CA:		
FECA STREP/100ML:			MG:		
TOTAL CL2	MG/L:				
FREE CL2	MG/L:				
SULFIDE	MG/L:				
FLUORIDE	MG/L:				

CALCULATED HARDNESS MG EQ. CACO3/L:

2415 N. Glenstone

CITY OF SPRINGFIELD
SAMPLING LOG SHEET

SAMPLE NAME Country Kitchen
SAMPLE DATE ~ 1-17-95
SAMPLE NUMBER 9005
SAMPLE TYPE Grab
SET UP BY Pabst & Chandler
TIME SAMPLER IN 1 : 30 : P.M.
TIME SAMPLER OUT ___ : ___ : ___
METER END
METER START
REMOVED BY
COMMENTS

CONVENTIONAL PARAMETERS		METALS ANALYSES	HNO3 TOTAL	HNO3 DISLV	FLT RECOV	OTHER PARAMETERS
BOD_5		CU				VOLATILE ORGANICS (624)
pH S.U.		CR				BASE NEUTRALS (625)
NFR		ZN				ACID EXTRACTIBLES (625)
COD	H_2SO_4	CD				PESTICIDES (608)
TOC	H_2SO_4	PB				T.C.D.D.
TOX	H_2SO_4	NI				P.P.(624,625,608,METALS,CN)
NH_3-N	H_2SO_4	AG				IGNITIBILITY
NO_3-N		FE				CORROSIVITY
NO_2-N		HG				REACTIVITY
NO_3+NO_2-N	H_2SO_4	MN				T.C.L.P.
CHLORIDE		BA				T.T.O.(624,625,608)
SULFATE		SE				SULFIDE ZNA,NAOH
TKN	H_2SO_4	AS				FLUORIDE
O-PO_4-P D	FLT	AL				COLOR
TP	H_2SO_4	SB				ODOR
CN TOTAL	NAOH	B				TEMP
CN AMENA	NAOH	CO				VOLUME
TDS	FLT	TI				DEPTH
PHENOLICS	H_2SO_4	CR+6				HARDNESS(CALC)CA,MG
O & G	~~H_2SO_4~~	BE				
MBAS		TL				WEATHER
TURBIDITY		K				
CONDCT		NA				
CORR		MO				
TOT COLI		CA				
FEC COLI		MG				pH METER NO.
FEC STREP						CONDUCTIVITY METER NO.

CHAIN OF CUSTODY RECORD

RELINQUISHED BY	RECEIVED BY	DATE	TIME
Karen Chandler	S. Dick	1/17/95	2:10 PM
SEALED [] SHIPPED []	SEALED []		
SEALED [] SHIPPED []	SEALED []		

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2415 N. Glenstone

SOUTHWEST WASTEWATER PLANT LABORATORY, SPRINGFIELD, MISSOURI

ANALYSIS DATA REPORT

SAMPLE NUMBER: 9006
SAMPLE NAME: COUNTRY KITCHEN

DATE OF SAMPLE: 01/18/95
DATE SUBMITTED: 01/18/95
TIME SUBMITTED: 13:40:00
SAMPLE TYPE: GRAB
SUBMITTED BY: PABST & CHANDLER
SET UP BY:
REMOVED BY:
TIME SAMPLER IN: 09:30:00
COMMENTS:
Hydrocarbon O&G: 386 mg/l; Animal-Vegetable O&G: 207 mg/l.

TIME SAMPLER OUT:
METER START:
METER END:
TEMP. DEG/C:
DIS. OXY. MG/L:
FLOW: MGD:
VOLUME:
DEPTH:

CONVENTIONAL PARAMETERS			TOTAL METALS UG/L	DISSOLVED METALS UG/L	TOTAL RECOVERABLE METALS UG/L
BOD-5	MG/L:		CU:		
PH	STD. UNITS:		CR:		
NFR	MG/L:		ZN:		
COD	MG/L:		CD:		
TOC	MG/L:		PB:		
NH3-N	MG/L:		NI:		
NO3-N	MG/L:		AG:		
NO2-N	MG/L:		FE:		
NO3+NO2-N	MG/L:		HG:		
CHLORIDE	MG/L:		MN:		
SULFATE	MG/L:		BA:		
TKN	MG/L:		SE:		
TOX	UG/L		AS:		
O-PO4-P DIS	MG/L:		AL:		
TP	MG/L:		SB:		
CN TOTAL	UG/L:		B :		
CN AMMENA	UG/L:		CO:		
TDS	MG/L:		TI:		
PHENOLICS	UG/L:		CR+6:		
OIL&GREASE	MG/L:	593	BE:		
MBAS	MG/L:		TL:		
TURBIDITY	NTU:		K :		
CONDUCT	UMOS/CM:		NA:		
TOTAL COLI/100ML:			MO:		
FECAL COLI/100ML:			CA:		
FECA STREP/100ML:			MG:		
TOTAL CL2	MG/L:				
FREE CL2	MG/L:				
SULFIDE	MG/L:				
FLUORIDE	MG/L:				

CALCULATED HARDNESS MG EQ. CACO3/L:

2415 N. Glenstone

CITY OF SPRINGFIELD
SAMPLING LOG SHEET

SAMPLE NAME COUNTRY KITCHEN
SAMPLE DATE 1-18-95
SAMPLE NUMBER 9006
SAMPLE TYPE GRAB
SET UP BY G. PABST & K. CHANDLER
COMMENTS

TIME SAMPLER IN 9 : 30 : AM
TIME SAMPLER OUT : :
METER END
METER START
REMOVED BY

SAMPLE WAS BROWNISH

CONVENTIONAL PARAMETERS		METALS ANALYSES	HNO3 TOTAL	HNO3 DISLV	FLT RECOV	OTHER PARAMETERS
BOD_5		CU				VOLATILE ORGANICS (624)
pH S.U.		CR				BASE NEUTRALS (625)
NFR		ZN				ACID EXTRACTIBLES (625)
COD	H_2SO_4	CD				PESTICIDES (608)
TOC	H_2SO_4	PB				T.C.D.D.
TOX	H_2SO_4	NI				P.P.(624,625,608,METALS,CN)
NH_3-N	H_2SO_4	AG				IGNITIBILITY
NO_3-N		FE				CORROSIVITY
NO_2-N		HG				REACTIVITY
NO_3+NO_2-N	H_2SO_4	MN				T.C.L.P.
CHLORIDE		BA				T.T.O.(624,625,608)
SULFATE		SE				SULFIDE ZNA,NAOH
TKN	H_2SO_4	AS				FLUORIDE
O-PO_4-P D	FLT	AL				COLOR
TP	H_2SO_4	SB				ODOR
CN TOTAL	NAOH	B				TEMP
CN AMENA	NAOH	CO				VOLUME
TDS	FLT	TI				DEPTH
PHENOLICS	H_2SO_4	CR+6				HARDNESS(CALC)CA,MG
O & G	✓ H_2SO_4 ✓	BE				
MBAS		TL				WEATHER
TURBIDITY		K				
CONDCT		NA				
CORR		MO				
TOT COLI		CA				
FEC COLI		MG				pH METER NO.
FEC STREP						CONDUCTIVITY METER NO.

CHAIN OF CUSTODY RECORD

RELINQUISHED BY	RECEIVED BY	DATE	TIME
Gene Pabst	L Thomas	1-18-95	1:40 P.M.
SEALED [] SHIPPED []	SEALED []		
SEALED [] SHIPPED []	SEALED []		

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2415 N. Glenstone

SOUTHWEST WASTEWATER PLANT LABORATORY, SPRINGFIELD, MISSOURI

ANALYSIS DATA REPORT

SAMPLE NUMBER: 9007
SAMPLE NAME: COUNTRY KITCHEN

DATE OF SAMPLE: 01/18/95
DATE SUBMITTED: 01/18/95
TIME SUBMITTED: 13:40:00
SAMPLE TYPE: GRAB
SUBMITTED BY: PABST & CHANDLER
SET UP BY:
REMOVED BY:
TIME SAMPLER IN: 13:15:00
COMMENTS:

TIME SAMPLER OUT:
METER START:
METER END:
TEMP. DEG/C:
DIS. OXY. MG/L:
FLOW: MGD:
VOLUME:
DEPTH:

CONVENTIONAL PARAMETERS			TOTAL METALS UG/L	DISSOLVED METALS UG/L	TOTAL RECOVERABLE METALS UG/L
BOD-5	MG/L:		CU:		
PH	STD. UNITS:		CR:		
NFR	MG/L:		ZN:		
COD	MG/L:		CD:		
TOC	MG/L:		PB:		
NH3-N	MG/L:		NI:		
NO3-N	MG/L:		AG:		
NO2-N	MG/L:		FE:		
NO3+NO2-N	MG/L:		HG:		
CHLORIDE	MG/L:		MN:		
SULFATE	MG/L:		BA:		
TKN	MG/L:		SE:		
TOX	UG/L		AS:		
O-PO4-P DIS	MG/L:		AL:		
TP	MG/L:		SB:		
CN TOTAL	UG/L:		B :		
CN AMMENA	UG/L:		CO:		
TDS	MG/L:		TI:		
PHENOLICS	UG/L:		CR+6:		
OIL&GREASE	MG/L:	33.9	BE:		
MBAS	MG/L:		TL:		
TURBIDITY	NTU:		K :		
CONDUCT	UMOS/CM:		NA:		
TOTAL COLI/100ML:			MO:		
FECAL COLI/100ML:			CA:		
FECA STREP/100ML:			MG:		
TOTAL CL2	MG/L:				
FREE CL2	MG/L:				
SULFIDE	MG/L:				
FLUORIDE	MG/L:				

CALCULATED HARDNESS MG EQ. CACO3/L:

2415 N. Glenstone

CITY OF SPRINGFIELD
SAMPLING LOG SHEET

SAMPLE NAME Country Kitchen
SAMPLE DATE 1-18-95
SAMPLE NUMBER 9007
SAMPLE TYPE Grab
SET UP BY Pabst & Chandler
COMMENTS

TIME SAMPLER IN 1 : 15 : P.M.
TIME SAMPLER OUT ___ : ___ : ___
METER END
METER START
REMOVED BY

Sample was clear

CONVENTIONAL PARAMETERS		METALS ANALYSES	HNO_3 TOTAL	HNO_3 DISLV	FLT RECOV	OTHER PARAMETERS
BOD_5		CU				VOLATILE ORGANICS (624)
pH S.U.		CR				BASE NEUTRALS (625)
NFR		ZN				ACID EXTRACTIBLES (625)
COD	H_2SO_4	CD				PESTICIDES (608)
TOC	H_2SO_4	PB				T.C.D.D.
TOX	H_2SO_4	NI				P.P.(624,625,608,METALS,CN)
NH_3-N	H_2SO_4	AG				IGNITIBILITY
NO_3-N		FE				CORROSIVITY
NO_2-N		HG				REACTIVITY
NO_3+NO_2-N	H_2SO_4	MN				T.C.L.P.
CHLORIDE		BA				T.T.O.(624,625,608)
SULFATE		SE				SULFIDE ZNA,NAOH
TKN	H_2SO_4	AS				FLUORIDE
O-PO_4-P D	FLT	AL				COLOR
TP	H_2SO_4	SB				ODOR
CN TOTAL	NAOH	B				TEMP
CN AMENA	NAOH	CO				VOLUME
TDS	FLT	TI				DEPTH
PHENOLICS	H_2SO_4	CR+6				HARDNESS(CALC)CA,MG
O & G	X H_2SO_4 X	BE				
MBAS		TL				WEATHER
TURBIDITY		K				
CONDCT		NA				
CORR		MO				
TOT COLI		CA				
FEC COLI		MG				pH METER NO.
FEC STREP						CONDUCTIVITY METER NO.

CHAIN OF CUSTODY RECORD

RELINQUISHED BY	RECEIVED BY	DATE	TIME
Gene Pabst SEALED [] SHIPPED []	L Thomas SEALED []	1-18-95	1:40 P.M.
SEALED [] SHIPPED []	SEALED []		

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2415 N. Glenstone

SOUTHWEST WASTEWATER PLANT LABORATORY, SPRINGFIELD, MISSOURI

ANALYSIS DATA REPORT

SAMPLE NUMBER: 9012
SAMPLE NAME: COUNTRY KITCHEN

DATE OF SAMPLE: 01/23/95
DATE SUBMITTED: 01/23/95
TIME SUBMITTED: 14:10:00
SAMPLE TYPE: GRAB
SUBMITTED BY: PABST & CHANDLER
SET UP BY:
REMOVED BY:
TIME SAMPLER IN: 10:05:00
COMMENTS:

TIME SAMPLER OUT:
METER START:
METER END:
TEMP. DEG/C:
DIS. OXY. MG/L:
FLOW: MGD:
VOLUME:
DEPTH:

CONVENTIONAL PARAMETERS			TOTAL METALS UG/L	DISSOLVED METALS UG/L	TOTAL RECOVERABLE METALS UG/L
BOD-5	MG/L:		CU:		
PH	STD. UNITS:		CR:		
NFR	MG/L:		ZN:		
COD	MG/L:		CD:		
TOC	MG/L:		PB:		
NH3-N	MG/L:		NI:		
NO3-N	MG/L:		AG:		
NO2-N	MG/L:		FE:		
NO3+NO2-N	MG/L:		HG:		
CHLORIDE	MG/L:		MN:		
SULFATE	MG/L:		BA:		
TKN	MG/L:		SE:		
TOX	UG/L		AS:		
O-PO4-P DIS	MG/L:		AL:		
TP	MG/L:		SB:		
CN TOTAL	UG/L:		B :		
CN AMMENA	UG/L:		CO:		
TDS	MG/L:		TI:		
PHENOLICS	UG/L:		CR+6:		
OIL&GREASE	MG/L:	96.9	BE:		
MBAS	MG/L:		TL:		
TURBIDITY	NTU:		K :		
CONDUCT	UMOS/CM:		NA:		
TOTAL COLI/100ML:			MO:		
FECAL COLI/100ML:			CA:		
FECA STREP/100ML:			MG:		
TOTAL CL2	MG/L:				
FREE CL2	MG/L:				
SULFIDE	MG/L:				
FLUORIDE	MG/L:				

CALCULATED HARDNESS MG EQ. CACO3/L:

2415 N. Glenstone

CITY OF SPRINGFIELD
SAMPLING LOG SHEET

SAMPLE NAME COUNTRY KITCHEN
SAMPLE DATE 1-23-95
SAMPLE NUMBER 9012
SAMPLE TYPE GRAB
SET UP BY C. PABST & K. CHANDLER
COMMENTS

TIME SAMPLER IN 10 : 05 : AM
TIME SAMPLER OUT : :
METER END
METER START
REMOVED BY

CONVENTIONAL PARAMETERS		METALS ANALYSES	HNO3 TOTAL	HNO3 DISLV	FLT RECOV	OTHER PARAMETERS
BOD_5		CU				VOLATILE ORGANICS (624)
pH S.U.		CR				BASE NEUTRALS (625)
NFR		ZN				ACID EXTRACTIBLES (625)
COD	H_2SO_4	CD				PESTICIDES (608)
TOC	H_2SO_4	PB				T.C.D.D.
TOX	H_2SO_4	NI				P.P.(624,625,608,METALS,CN)
NH_3-N	H_2SO_4	AG				IGNITIBILITY
NO_3-N		FE				CORROSIVITY
NO_2-N		HG				REACTIVITY
NO_3+NO_2-N	H_2SO_4	MN				T.C.L.P.
CHLORIDE		BA				T.T.O.(624,625,608)
SULFATE		SE				SULFIDE ZNA,NAOH
TKN	H_2SO_4	AS				FLUORIDE
O-PO_4-P D	FLT	AL				COLOR
TP	H_2SO_4	SB				ODOR
CN TOTAL	NAOH	B				TEMP
CN AMENA	NAOH	CO				VOLUME
TDS	FLT	TI				DEPTH
PHENOLICS	H_2SO_4	CR+6				HARDNESS(CALC)CA,MG
O & G	H_2SO_4 ✓	BE				
MBAS		TL				WEATHER
TURBIDITY		K				
CONDCT		NA				
CORR		MO				
TOT COLI		CA				
FEC COLI		MG				pH METER NO.
FEC STREP						CONDUCTIVITY METER NO.

CHAIN OF CUSTODY RECORD

RELINQUISHED BY	RECEIVED BY	DATE	TIME
R. Chandler	Mark P. Smith	1/23/95	2:10 PM
SEALED [] SHIPPED []	SEALED []		
SEALED [] SHIPPED []	SEALED []		

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2415 N. Glenstone

SOUTHWEST WASTEWATER PLANT LABORATORY, SPRINGFIELD, MISSOURI

ANALYSIS DATA REPORT

SAMPLE NUMBER: 9013
SAMPLE NAME: COUNTRY KITCHEN

DATE OF SAMPLE: 01/23/95
DATE SUBMITTED: 01/23/95
TIME SUBMITTED: 14:10:00
SAMPLE TYPE: GRAB
SUBMITTED BY: PABST & CHANDLER
SET UP BY:
REMOVED BY:
TIME SAMPLER IN: 13:50:00
COMMENTS:
Hydrocarbon O&G: 148 mg/L; Animal-Vegetable O&G: 50.0 mg/L.

TIME SAMPLER OUT:
METER START:
METER END:
TEMP. DEG/C:
DIS. OXY. MG/L:
FLOW: MGD:
VOLUME:
DEPTH:

CONVENTIONAL PARAMETERS			TOTAL METALS UG/L	DISSOLVED METALS UG/L	TOTAL RECOVERABLE METALS UG/L
BOD-5	MG/L:		CU:		
PH	STD. UNITS:		CR:		
NFR	MG/L:		ZN:		
COD	MG/L:		CD:		
TOC	MG/L:		PB:		
NH3-N	MG/L:		NI:		
NO3-N	MG/L:		AG:		
NO2-N	MG/L:		FE:		
NO3+NO2-N	MG/L:		HG:		
CHLORIDE	MG/L:		MN:		
SULFATE	MG/L:		BA:		
TKN	MG/L:		SE:		
TOX	UG/L		AS:		
O-PO4-P DIS	MG/L:		AL:		
TP	MG/L:		SB:		
CN TOTAL	UG/L:		B :		
CN AMMENA	UG/L:		CO:		
TDS	MG/L:		TI:		
PHENOLICS	UG/L:		CR+6:		
OIL&GREASE	MG/L:	198	BE:		
MBAS	MG/L:		TL:		
TURBIDITY	NTU:		K :		
CONDUCT	UMOS/CM:		NA:		
TOTAL COLI/100ML:			MO:		
FECAL COLI/100ML:			CA:		
FECA STREP/100ML:			MG:		
TOTAL CL2	MG/L:				
FREE CL2	MG/L:				
SULFIDE	MG/L:				
FLUORIDE	MG/L:				

CALCULATED HARDNESS MG EQ. CACO3/L:

2415 N. Glenstone

CITY OF SPRINGFIELD
SAMPLING LOG SHEET

SAMPLE NAME Country Kitchen
SAMPLE DATE 1-23-95
SAMPLE NUMBER 9013
SAMPLE TYPE Grab
SET UP BY Pabst & Chandler
COMMENTS

TIME SAMPLER IN 1 : 50 : P.M.
TIME SAMPLER OUT : :
METER END
METER START
REMOVED BY

CONVENTIONAL PARAMETERS		METALS ANALYSES	HNO3 TOTAL	HNO3 DISLV	FLT RECOV	OTHER PARAMETERS
BOD_5		CU				VOLATILE ORGANICS (624)
pH S.U.		CR				BASE NEUTRALS (625)
NFR		ZN				ACID EXTRACTIBLES (625)
COD	H_2SO_4	CD				PESTICIDES (608)
TOC	H_2SO_4	PB				T.C.D.D.
TOX	H_2SO_4	NI				P.P.(624,625,608,METALS,CN)
NH_3-N	H_2SO_4	AG				IGNITIBILITY
NO_3-N		FE				CORROSIVITY
NO_2-N		HG				REACTIVITY
NO_3+NO_2-N	H_2SO_4	MN				T.C.L.P.
CHLORIDE		BA				T.T.O.(624,625,608)
SULFATE		SE				SULFIDE ZNA,NAOH
TKN	H_2SO_4	AS				FLUORIDE
O-PO_4-P D	FLT	AL				COLOR
TP	H_2SO_4	SB				ODOR
CN TOTAL	NAOH	B				TEMP
CN AMENA	NAOH	CO				VOLUME
TDS	FLT	TI				DEPTH
PHENOLICS	H_2SO_4	CR+6				HARDNESS(CALC)CA,MG
O & G	✓ H_2SO_4 ✓	BE				
MBAS		TL				WEATHER
TURBIDITY		K				
CONDCT		NA				
CORR		MO				
TOT COLI		CA				
FEC COLI		MG				pH METER NO.
FEC STREP						CONDUCTIVITY METER NO.

CHAIN OF CUSTODY RECORD

RELINQUISHED BY	RECEIVED BY	DATE	TIME
R. Chandler	[signature]	1/23/95	2:10 PM
SEALED [] SHIPPED []	SEALED []		
SEALED [] SHIPPED []	SEALED []		

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2415 N. Glenstone

SOUTHWEST WASTEWATER PLANT LABORATORY, SPRINGFIELD, MISSOURI

ANALYSIS DATA REPORT

SAMPLE NUMBER: 9014
SAMPLE NAME: COUNTRY KITCHEN

DATE OF SAMPLE: 01/24/95
DATE SUBMITTED: 01/24/95
TIME SUBMITTED: 13:45:00
SAMPLE TYPE: GRAB
SUBMITTED BY: PABST & CHANDLER
SET UP BY:
REMOVED BY:
TIME SAMPLER IN: 09:45:00
COMMENTS:

TIME SAMPLER OUT:
METER START:
METER END:
TEMP. DEG/C:
DIS. OXY. MG/L:
FLOW: MGD:
VOLUME:
DEPTH:

CONVENTIONAL PARAMETERS			TOTAL METALS UG/L	DISSOLVED METALS UG/L	TOTAL RECOVERABLE METALS UG/L
BOD-5	MG/L:		CU:		
PH	STD. UNITS:		CR:		
NFR	MG/L:		ZN:		
COD	MG/L:		CD:		
TOC	MG/L:		PB:		
NH3-N	MG/L:		NI:		
NO3-N	MG/L:		AG:		
NO2-N	MG/L:		FE:		
NO3+NO2-N	MG/L:		HG:		
CHLORIDE	MG/L:		MN:		
SULFATE	MG/L:		BA:		
TKN	MG/L:		SE:		
TOX	UG/L		AS:		
O-PO4-P DIS	MG/L:		AL:		
TP	MG/L:		SB:		
CN TOTAL	UG/L:		B :		
CN AMMENA	UG/L:		CO:		
TDS	MG/L:		TI:		
PHENOLICS	UG/L:		CR+6:		
OIL&GREASE	MG/L:	38.6	BE:		
MBAS	MG/L:		TL:		
TURBIDITY	NTU:		K :		
CONDUCT	UMOS/CM:		NA:		
TOTAL COLI/100ML:			MO:		
FECAL COLI/100ML:			CA:		
FECA STREP/100ML:			MG:		
TOTAL CL2	MG/L:				
FREE CL2	MG/L:				
SULFIDE	MG/L:				
FLUORIDE	MG/L:				

CALCULATED HARDNESS MG EQ. CACO3/L:

2415 N. Glenstone

CITY OF SPRINGFIELD
SAMPLING LOG SHEET

SAMPLE NAME COUNTRY KITCHEN
SAMPLE DATE 1-24-95
SAMPLE NUMBER 9014
SAMPLE TYPE GRAB
SET UP BY G.PIMSTER K.CHANDLER
COMMENTS SAMPLE WAS CLOUDY

TIME SAMPLER IN 9:45 AM
TIME SAMPLER OUT ___:___:___
METER END
METER START
REMOVED BY

CONVENTIONAL PARAMETERS		METALS ANALYSES HNO_3 TOTAL	FLT DISLV	FLT RECOV	OTHER PARAMETERS
BOD_5		CU			VOLATILE ORGANICS (624)
pH S.U.		CR			BASE NEUTRALS (625)
NFR		ZN			ACID EXTRACTIBLES (625)
COD	H_2SO_4	CD			PESTICIDES (608)
TOC	H_2SO_4	PB			T.C.D.D.
TOX	H_2SO_4	NI			P.P.(624,625,608,METALS,CN)
NH_3-N	H_2SO_4	AG			IGNITIBILITY
NO_3-N		FE			CORROSIVITY
NO_2-N		HG			REACTIVITY
NO_3+NO_2-N	H_2SO_4	MN			T.C.L.P.
CHLORIDE		BA			T.T.O.(624,625,608)
SULFATE		SE			SULFIDE ZNA,NAOH
TKN	H_2SO_4	AS			FLUORIDE
O-PO_4-P D	FLT	AL			COLOR
TP	H_2SO_4	SB			ODOR
CN TOTAL	NAOH	B			TEMP
CN AMENA	NAOH	CO			VOLUME
TDS	FLT	TI			DEPTH
PHENOLICS	H_2SO_4	CR+6			HARDNESS(CALC)CA,MG
O & G	✓ H_2SO_4 ✓	BE			
MBAS		TL			WEATHER
TURBIDITY		K			
CONDCT		NA			
CORR		MO			
TOT COLI		CA			
FEC COLI		MG			pH METER NO.
FEC STREP					CONDUCTIVITY METER NO.

CHAIN OF CUSTODY RECORD

RELINQUISHED BY	RECEIVED BY	DATE	TIME
R. Chandler	K. Fuglsby	1/24/95	1:45 PM
SEALED [] SHIPPED []	SEALED []		
SEALED [] SHIPPED []	SEALED []		

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2415 N. Glenstone

SOUTHWEST WASTEWATER PLANT LABORATORY, SPRINGFIELD, MISSOURI

ANALYSIS DATA REPORT

SAMPLE NUMBER: 9015
SAMPLE NAME: COUNTRY KITCHEN

DATE OF SAMPLE: 01/24/95
DATE SUBMITTED: 01/24/95
TIME SUBMITTED: 13:45:00
SAMPLE TYPE: GRAB
SUBMITTED BY: PABST & CHANDLER
SET UP BY: CHANDLER
REMOVED BY:
TIME SAMPLER IN: 13:15:00
TIME SAMPLER OUT:
METER START:
METER END:
TEMP. DEG/C:
DIS. OXY. MG/L:
FLOW: MGD:
VOLUME:
DEPTH:
COMMENTS:
Hydrocarbon O&G: 396 mg/L; Animal-Vegetable O&G: 31.0 mg/L.

CONVENTIONAL PARAMETERS			TOTAL METALS UG/L	DISSOLVED METALS UG/L	TOTAL RECOVERABLE METALS UG/L
BOD-5	MG/L:		CU:		
PH	STD. UNITS:		CR:		
NFR	MG/L:		ZN:		
COD	MG/L:		CD:		
TOC	MG/L:		PB:		
NH3-N	MG/L:		NI:		
NO3-N	MG/L:		AG:		
NO2-N	MG/L:		FE:		
NO3+NO2-N	MG/L:		HG:		
CHLORIDE	MG/L:		MN:		
SULFATE	MG/L:		BA:		
TKN	MG/L:		SE:		
TOX	UG/L		AS:		
O-PO4-P DIS	MG/L:		AL:		
TP	MG/L:		SB:		
CN TOTAL	UG/L:		B :		
CN AMMENA	UG/L:		CO:		
TDS	MG/L:		TI:		
PHENOLICS	UG/L:		CR+6:		
OIL&GREASE	MG/L:	427	BE:		
MBAS	MG/L:		TL:		
TURBIDITY	NTU:		K :		
CONDUCT	UMOS/CM:		NA:		
TOTAL COLI/100ML:			MO:		
FECAL COLI/100ML:			CA:		
FECA STREP/100ML:			MG:		
TOTAL CL2	MG/L:				
FREE CL2	MG/L:				
SULFIDE	MG/L:				
FLUORIDE	MG/L:				

CALCULATED HARDNESS MG EQ. CACO3/L:

2415 N. Glenstone

CITY OF SPRINGFIELD
SAMPLING LOG SHEET

SAMPLE NAME COUNTRY KITCHEN
SAMPLE DATE 1-24-95
SAMPLE NUMBER 9015
SAMPLE TYPE GRAB
SET UP BY K. CHANDLER
COMMENTS SAMPLE WAS CLOUDY & SLIGHTLY BROWN

TIME SAMPLER IN 1 : 15 : PM
TIME SAMPLER OUT ___ : ___ : ___
METER END ___
METER START ___
REMOVED BY ___

CONVENTIONAL PARAMETERS		METALS ANALYSES (HNO_3) TOTAL	DISLV	RECOV	OTHER PARAMETERS
BOD_5		CU			VOLATILE ORGANICS (624)
pH S.U.		CR			BASE NEUTRALS (625)
NFR		ZN			ACID EXTRACTIBLES (625)
COD	H_2SO_4	CD			PESTICIDES (608)
TOC	H_2SO_4	PB			T.C.D.D.
TOX	H_2SO_4	NI			P.P.(624,625,608,METALS,CN)
NH_3-N	H_2SO_4	AG			IGNITIBILITY
NO_3-N		FE			CORROSIVITY
NO_2-N		HG			REACTIVITY
NO_3+NO_2-N	H_2SO_4	MN			T.C.L.P.
CHLORIDE		BA			T.T.O.(624,625,608)
SULFATE		SE			SULFIDE ZNA,NAOH
TKN	H_2SO_4	AS			FLUORIDE
O-PO_4-P D	FLT	AL			COLOR
TP	H_2SO_4	SB			ODOR
CN TOTAL	NAOH	B			TEMP
CN AMENA	NAOH	CO			VOLUME
TDS	FLT	TI			DEPTH
PHENOLICS	H_2SO_4	CR+6			HARDNESS(CALC)CA,MG
O & G	~~H_2SO_4~~ ✓	BE			
MBAS		TL			WEATHER
TURBIDITY		K			
CONDCT		NA			
CORR		MO			
TOT COLI		CA			
FEC COLI		MG			pH METER NO.
FEC STREP					CONDUCTIVITY METER NO.

CHAIN OF CUSTODY RECORD

RELINQUISHED BY	RECEIVED BY	DATE	TIME
K. Chandler	~~K. Hughes~~	1/24/95	1:45 PM
SEALED [] SHIPPED []	SEALED []		
SEALED [] SHIPPED []	SEALED []		

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2415 N. Glenstone

SOUTHWEST WASTEWATER PLANT LABORATORY, SPRINGFIELD, MISSOURI

ANALYSIS DATA REPORT

SAMPLE NUMBER: 9018
SAMPLE NAME: COUNTRY KITCHEN

DATE OF SAMPLE: 01/25/95
DATE SUBMITTED: 01/25/95
TIME SUBMITTED: 14:25:00
SAMPLE TYPE: GRAB
SUBMITTED BY: PABST
SET UP BY:
REMOVED BY:
TIME SAMPLER IN: 10:00:00
TIME SAMPLER OUT:
METER START:
METER END:
TEMP. DEG/C:
DIS. OXY. MG/L:
FLOW: MGD:
VOLUME:
DEPTH:
COMMENTS:
Hydrocarbon O&G: 701 mg/l; Animal-Vegetable O&G: 750 mg/l.

CONVENTIONAL PARAMETERS			TOTAL METALS UG/L	DISSOLVED METALS UG/L	TOTAL RECOVERABLE METALS UG/L
BOD-5	MG/L:		CU:		
PH STD.	UNITS:		CR:		
NFR	MG/L:		ZN:		
COD	MG/L:		CD:		
TOC	MG/L:		PB:		
NH3-N	MG/L:		NI:		
NO3-N	MG/L:		AG:		
NO2-N	MG/L:		FE:		
NO3+NO2-N	MG/L:		HG:		
CHLORIDE	MG/L:		MN:		
SULFATE	MG/L:		BA:		
TKN	MG/L:		SE:		
TOX	UG/L		AS:		
O-PO4-P DIS	MG/L:		AL:		
TP	MG/L:		SB:		
CN TOTAL	UG/L:		B :		
CN AMMENA	UG/L:		CO:		
TDS	MG/L:		TI:		
PHENOLICS	UG/L:		CR+6:		
OIL&GREASE	MG/L:	1451	BE:		
MBAS	MG/L:		TL:		
TURBIDITY	NTU:		K :		
CONDUCT	UMOS/CM:		NA:		
TOTAL COLI/100ML:			MO:		
FECAL COLI/100ML:			CA:		
FECA STREP/100ML:			MG:		
TOTAL CL2	MG/L:				
FREE CL2	MG/L:				
SULFIDE	MG/L:				
FLUORIDE	MG/L:				

CALCULATED HARDNESS MG EQ. CACO3/L:

2415 N. Glenstone

CITY OF SPRINGFIELD
SAMPLING LOG SHEET

SAMPLE NAME Country Kitchen
SAMPLE DATE 1-25-95
SAMPLE NUMBER 9018
SAMPLE TYPE Grab
SET UP BY Pabst
COMMENTS

TIME SAMPLER IN 10 : 00 : A.M.
TIME SAMPLER OUT : :
METER END
METER START
REMOVED BY

Sample was Milky White in Color

CONVENTIONAL PARAMETERS		METALS ANALYSES (HNO3) TOTAL	DISLV	RECOV		OTHER PARAMETERS
BOD_5		CU				VOLATILE ORGANICS (624)
pH S.U.		CR				BASE NEUTRALS (625)
NFR		ZN				ACID EXTRACTIBLES (625)
COD	H_2SO_4	CD				PESTICIDES (608)
TOC	H_2SO_4	PB				T.C.D.D.
TOX	H_2SO_4	NI				P.P.(624,625,608,METALS,CN)
NH_3-N	H_2SO_4	AG				IGNITIBILITY
NO_3-N		FE				CORROSIVITY
NO_2-N		HG				REACTIVITY
NO_3+NO_2-N	H_2SO_4	MN				T.C.L.P.
CHLORIDE		BA				T.T.O.(624,625,608)
SULFATE		SE				SULFIDE ZNA,NAOH
TKN	H_2SO_4	AS				FLUORIDE
O-PO_4-P D	FLT	AL				COLOR
TP	H_2SO_4	SB				ODOR
CN TOTAL	NAOH	B				TEMP
CN AMENA	NAOH	CO				VOLUME
TDS	FLT	TI				DEPTH
PHENOLICS	H_2SO_4	CR+6				HARDNESS(CALC)CA,MG
O & G	✓ H_2SO_4 ✓	BE				
MBAS		TL				WEATHER
TURBIDITY		K				
CONDCT		NA				
CORR		MO				
TOT COLI		CA				
FEC COLI		MG				pH METER NO.
FEC STREP						CONDUCTIVITY METER NO.

CHAIN OF CUSTODY RECORD

RELINQUISHED BY	RECEIVED BY	DATE	TIME
Gene Pabst	C Thomas	1-25-95	2:25 P.M.
SEALED [] SHIPPED []	SEALED []		
SEALED [] SHIPPED []	SEALED []		

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2415 N. Glenstone

SOUTHWEST WASTEWATER PLANT LABORATORY, SPRINGFIELD, MISSOURI

ANALYSIS DATA REPORT

SAMPLE NUMBER: 9019
SAMPLE NAME: COUNTRY KITCHEN

DATE OF SAMPLE: 01/25/95
DATE SUBMITTED: 01/25/95
TIME SUBMITTED: 14:25:00
SAMPLE TYPE: GRAB
SUBMITTED BY: PABST
SET UP BY:
REMOVED BY:
TIME SAMPLER IN: 13:50:00
COMMENTS:

TIME SAMPLER OUT:
METER START:
METER END:
TEMP. DEG/C:
DIS. OXY. MG/L:
FLOW: MGD:
VOLUME:
DEPTH:

Hydrocarbon O&G: 226 mg/l; Animal-Vegetable O&G: 56.0 mg/l.

CONVENTIONAL PARAMETERS			TOTAL METALS UG/L	DISSOLVED METALS UG/L	TOTAL RECOVERABLE METALS UG/L
BOD-5	MG/L:		CU:		
PH	STD. UNITS:		CR:		
NFR	MG/L:		ZN:		
COD	MG/L:		CD:		
TOC	MG/L:		PB:		
NH3-N	MG/L:		NI:		
NO3-N	MG/L:		AG:		
NO2-N	MG/L:		FE:		
NO3+NO2-N	MG/L:		HG:		
CHLORIDE	MG/L:		MN:		
SULFATE	MG/L:		BA:		
TKN	MG/L:		SE:		
TOX	UG/L		AS:		
O-PO4-P DIS	MG/L:		AL:		
TP	MG/L:		SB:		
CN TOTAL	UG/L:		B :		
CN AMMENA	UG/L:		CO:		
TDS	MG/L:		TI:		
PHENOLICS	UG/L:		CR+6:		
OIL&GREASE	MG/L:	282	BE:		
MBAS	MG/L:		TL:		
TURBIDITY	NTU:		K :		
CONDUCT	UMOS/CM:		NA:		
TOTAL COLI/100ML:			MO:		
FECAL COLI/100ML:			CA:		
FECA STREP/100ML:			MG:		
TOTAL CL2	MG/L:				
FREE CL2	MG/L:				
SULFIDE	MG/L:				
FLUORIDE	MG/L:				

CALCULATED HARDNESS MG EQ. CACO3/L:

2415 N. GLONSTONE

CITY OF SPRINGFIELD
SAMPLING LOG SHEET

SAMPLE NAME Country Kitchen
SAMPLE DATE 1-25-95
SAMPLE NUMBER 9019
SAMPLE TYPE Grab
SET UP BY Pabst
COMMENTS Sample WAS Gray in Color

TIME SAMPLER IN 1 : 50 : P.M.
TIME SAMPLER OUT ___ : ___ : ___
METER END ___
METER START ___
REMOVED BY ___

CONVENTIONAL PARAMETERS		METALS ANALYSES	HNO3 TOTAL	HNO3 DISLV	FLT RECOV	OTHER PARAMETERS
BOD_5		CU				VOLATILE ORGANICS (624)
pH S.U.		CR				BASE NEUTRALS (625)
NFR		ZN				ACID EXTRACTIBLES (625)
COD	H_2SO_4	CD				PESTICIDES (608)
TOC	H_2SO_4	PB				T.C.D.D.
TOX	H_2SO_4	NI				P.P.(624,625,608,METALS,CN)
NH_3-N	H_2SO_4	AG				IGNITIBILITY
NO_3-N		FE				CORROSIVITY
NO_2-N		HG				REACTIVITY
NO_3+NO_2-N	H_2SO_4	MN				T.C.L.P.
CHLORIDE		BA				T.T.O.(624,625,608)
SULFATE		SE				SULFIDE ZNA,NAOH
TKN	H_2SO_4	AS				FLUORIDE
O-PO_4-P D	FLT	AL				COLOR
TP	H_2SO_4	SB				ODOR
CN TOTAL	NAOH	B				TEMP
CN AMENA	NAOH	CO				VOLUME
TDS	FLT	TI				DEPTH
PHENOLICS	H_2SO_4 ✓	CR+6				HARDNESS(CALC)CA,MG
O & G	✓ H_2SO_4	BE				
MBAS		TL				WEATHER
TURBIDITY		K				
CONDCT		NA				
CORR		MO				
TOT COLI		CA				
FEC COLI		MG				pH METER NO.
FEC STREP						CONDUCTIVITY METER NO.

CHAIN OF CUSTODY RECORD

RELINQUISHED BY	RECEIVED BY	DATE	TIME
Lee Pabst	C Thomas	1-25-95	2:25 P.M.
SEALED [] SHIPPED []	SEALED []		
SEALED [] SHIPPED []	SEALED []		

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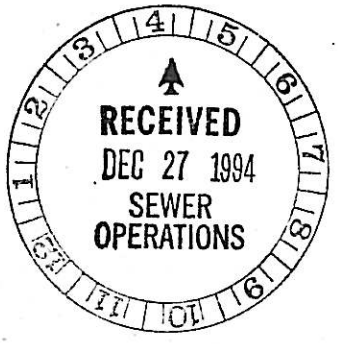
2415 N Glenstone

Gene, Karen, file with O+G, Country Kitchen R.

Randy FYI

COUNTRY PROFIT TRACKERS NO. 3, INC.
D/B/A COUNTRY KITCHEN
2415 N. GLENSTONE
SPRINGFIELD, MISSOURI 65803

December 19, 1994



City of Springfield
Department of Public Works
840 Booneville Avenue
P.O. Box 8368
Springfield, MO 65801-8368

Attn: Robert R. Schaefer, P.E. Superintendent of Sanitary Services

Dear Robert:

After receiving your letter and talking to you on the phone last Friday, quite frankly I am in shock. Country Kitchen has been doing business in Springfield at this location for 12 years and I have never been notified by the City of Springfield before about any grease build up problems in the sewer line. The requirements you demand seem unreasonable in light of the fact that you didn't give us any time to correct this problem. As we discussed, we currently do have a grease receptor that we will immediately check to determine if it is functioning properly. We will also make sure it is being cleaned often enough and increase the amount of cleanings or do whatever is necessary to keep it clean. As we discussed, if it is a 100 gallon grease receptor or 1,000 gallon and it is not cleaned properly, we will have grease in our sewers.

With over 400 restaurants in Springfield and the number growing, our sales, profits, and customer counts are at an all time low, your demand for a 1,000 gallon grease interceptor will create a financial hardship. Estimates for a 1,000 gallon grease receptor are between $10,000 and $20,000 if it can even be done.

You had discussed the possibility of letting us try to correct the problem without installing the 1,000 gallon grease receptor but then added that you would have to close us if you found grease in the sewer line again. We have no control over how long it could take to install a 1,000 gallon grease receptor and this also could create a financial hardship.

2415 N. Glenstone

Government and businesses should try to work together - not just use a heavy hand to resolve problems. PLEASE give us a chance to correct this problem internally.

Sincerely,

COUNTRY PROFIT TRACKERS NO. 3, INC.
D/B/A COUNTRY KITCHEN

Thomas E. Annen
President
P.O. Box 2030
Lee's Summit, Mo. 64063
(816) 525-1010

TEA:ll

2415 N. Glenstone

INTEROFFICE MEMORANDUM

To: Gene Pabst & Karen Chandler

CC: Bob Schaefer, Gene Thomas, Chuck Griffin, Misc. O & G file

From: J. Randall Lyman

Date: December 21, 1994

Subject: Country Kitchen - 2415 N. Glenstone - Oil & Grease Sampling

Bob Schaefer called me earlier today indicating that the president of Country Kitchen had written him a letter basically saying that they would not comply with our directive to install an outside 1000 gallon grease trap without getting involved in a legal confrontation. The letter indicated that we have never contacted them regarding insufficient control of oil and grease in their discharge. They feel that they can impliment a more vigorous cleaning regimen and comply with our requirements without the expense and trouble of installing an outside grease trap. Bob asked that we sample the Country Kitchen facility during peak cleanup periods to determine if they are complying with numerical discharge limitations for oil and grease. We believe that sampling will show that they cannot meet local discharge limitations with their current procedures and system. We should probably try to get 2-3 samples in the next couple of weeks. Coordinate the sampling with our laboratory as necessary. Let me know if you have any questions or need any assistance.

FROM THE DESK OF
J. RANDALL LYMAN
SEWER SURVEILLANCE & BILLING SUPERVISOR
PRETREATMENT PROGRAM
1216 W. NICHOLS ST.
SPRINGFIELD, MISSOURI 65802
417-864-1487

2415 N. Glenstone

TELEPHONE LOG SHEET

INDUSTRY NAME: Tasteful Franchising, Inc.	*DATE: December 16, 1994*
CONTACT PERSON: Mr. Tom Annen, President	*TIME: 11:30 A.M.*
NUMBER CALLED: 1-816-525-1010	

PURPOSE FOR CALL

Mr. Tom Annen called in response to the letter that I sent to Mr. Randy Hansen to install a 1000 gallon outside grease interceptor at their Country Kitchen at 2415 N. Glenstone. Mr. Annen stated that he was not aware of any grease problems at the Springfield location. He did say that he has talked to the Assist. Mgr. and that apparently the current interceptor has not been cleaned on a regular basis. Mr. Annen wanted to know if he could have some time to see if he could make their existing interceptor work, because they cannot afford to install an outside tank. I told him I would check with my supervisor and get back with him. I talked to Randy Lyman and he stated that it was Bob Schaefer's opinion that Country Kitchen needs to install an outside interceptor. That an inside one will not do the job. I called Mr. Annen back around 1:30 P.M. to tell him that we needed them to go ahead and install an outside interceptor. Mr. Annen stated that they could not afford to do this since their business was down. Also, we have never informed him of any problems in the past and now out of the blue we want them to install a 1000 gallon tank. He said if we were going to require them to install this interceptor then they would be forced to sue the City. He wanted to know who else he could talk to about the situation. I told him that he could talk to Bob Schaefer. I gave Mr. Annen Bob Schaefer's number. I then tried to transfer him to Bob's office, but Bob was not in. Mr. Annen left a message for Bob in his voice mail to call.

SIGNATURE Gene Pabst

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2415 N. GLENSTONE

CITY of SPRINGFIELD

December 7, 1994

Randy Hansen, Director of Operations
Tasteful Franchising, Inc.
P.O. Box 2030
Lee's Summitt, MO 64063

Certified # P 220 416 346

Subject: Grease Interceptor - Country Kitchen
2415 N. Glenstone
Springfield, MO 65803

Dear Mr. Hansen:

On December 2, 1994, you and the City experienced grease related maintenance problems in the City sanitary sewer and the building sewer serving your facility at 2415 N. Glenstone. This would indicate scheduled cleaning and/or physical sizing and/or proper installation of your grease interceptor is apparently not adequate to preclude problems in the sanitary sewer. Pursuant to Section 30-21 of the Springfield City Code, it is the direction of this office that Country Kitchen install an outside grease interceptor. Please be advised that the City requires, at a minimum, a 1000 gallon outside grease interceptor on all new restaurants, remodels, and at existing facilities where grease related sanitary sewer problems arise. The greaseinterceptor should serve all waste drains from the food preparation and cleanup areas, excluding restrooms. This work shall be completed within 90 days from the date of this letter. Appropriate plumbing permits shall be obtained from the City's Building Regulations Department before any construction may commence.

It would probably be to your advantage to contact us prior to construction to schedule a time when you and our office can make a joint inspection of your property so as to properly locate the site for a grease interceptor in relation to the sampling manhole. The sampling manhole needs to be located downstream of the grease interceptor, before connection to the City sanitary sewer.

DEPARTMENT OF PUBLIC WORKS
840 BOONVILLE AVENUE, P.O. BOX 8368 SPRINGFIELD, MISSOURI 65801-8368
(417) 864-1900

2415 N. Glenstone

Please keep in mind that if a grease interceptor is sized large enough and installed properly it allows quiescence of the wastewater and separation of the grease. The other consideration is the capacity for accumulation of grease until such time as it is removed. Essentially, the smaller the interceptor, the more often it will require cleaning. Therefore, costs considerations involved in assessing proper cleaning schedules, physical sizing, and installation should be weighed in your determination of how to efficiently achieve continued compliance.

In addition, Chapter 30 of the Springfield City Code dictates the maximum allowable oil and grease concentration for discharge to the City sanitary sewer to be no greater than 100 milligrams per liter (Article IV, Section 30-23(a) (14), Restricted Discharges. Also, Chapter 30 provides for the City to seek recovery of actual costs incurred in the abatement of conditions of violation, such as unusual grease stoppages in the sanitary sewer system.

If you have any questions or if we may be of any assistance, please do not hesitate to call at 864-1923.

Sincerely yours,

Gene Pabst

Gene Pabst
Water Pollution Control Inspector
Surveillance and Enforcement

cc: Robert R. Schaefer, P.E., Superintendent of Sanitary Services
Gene Thomas, Projects Engineer
Randy Lyman, Sewer Surveillance and Billing Supervisor
Chuck Griffin, Sewer Maintenance
Bob Gregory, Health Department
Jason Teale, Country Kitchen - Mgr 2nd Shift - At Kearney & Glenstone

2415 N. Glenstone

P 220 416 346

Receipt for Certified Mail

No Insurance Coverage Provided
Do not use for International Mail
(See Reverse)

UNITED STATES POSTAL SERVICE

Sent to: Randy Hanan	
Street and No.: Doctepul Franchising	
P.O., State and ZIP Code	
Postage	$
Certified Fee	
Special Delivery Fee	
Restricted Delivery Fee	
Return Receipt Showing to Whom & Date Delivered	
Return Receipt Showing to Whom, Date, and Addressee's Address	
TOTAL Postage & Fees	$
Postmark or Date	

2415 N. Glenstone

PS Form 3800, June 1991

Is your RETURN ADDRESS completed on the reverse side?

SENDER:
- Complete items 1 and/or 2 for additional services.
- Complete items 3, and 4a & b.
- Print your name and address on the reverse of this form so that we can return this card to you.
- Attach this form to the front of the mailpiece, or on the back if space does not permit.
- Write "Return Receipt Requested" on the mailpiece below the article number.
- The Return Receipt will show to whom the article was delivered and the date delivered.

I also wish to receive the following services (for an extra fee):
1. ☐ Addressee's Address
2. ☐ Restricted Delivery

Consult postmaster for fee.

3. Article Addressed to:
Randy Hanan, Director of Franchising
Doctepul Franchising Inc
P.O. Box 2030
Lee Summit, MO 64063

4a. Article Number P 220 416 346

4b. Service Type
☐ Registered ☐ Insured
☒ Certified ☐ COD
☐ Express Mail ☐ Return Receipt for Merchandise

7. Date of Delivery DEC 12

8. Addressee's Address (Only if requested and fee is paid)

5. Signature (Addressee)

6. Signature (Agent)

PS Form 3811, December 1991 *U.S. GPO: 1993—352-714 DOMESTIC RETURN RECEIPT

Thank you for using Return Receipt Service.